

MiCS Update

November 2012

Welcome to the fifth edition of *MiCS Update*, formerly known as *NextGen Update*. This newsletter is intended to provide periodic updates on the efforts and progress of the JIS Next Generation case management system project. Other project information is posted at http://courts.mi.gov/administration/jis/court-systems/pages/next-generation-project.aspx.

Project Update

Civil Phase

On Monday, August 6, the Civil phase of MiCS was implemented in Berrien County!

Earlier in May, we completed a one month final testing of the MiCS application with JIS and Berrien County staff involved. In July, JIS engaged in a two week pre-implementation training that included over 150 Berrien County Trial Court staff. Over the weekend of August 3, the final data migration process was completed. On Monday, August 6, ten JIS staff began working with Berrien staff in using the new system for the following two weeks. In October, JIS staff was on-site for 2 days of followup training.

Berrien County has now been using MiCS for the past 3 months. Considering the size of the Berrien County Trial Court, the number staff, the complexity of the reference data and security setup, and transition from the county mainframe system to a PC based system, overall, the implementation has gone well, but not without its challenges as can be expected with a pilot implementation.

We are meeting with the Berrien civil team weekly to discuss, prioritize, and work through post implementation issues. We are deploying software corrections to address preformance issues and defects, adjusting reference data and security, and working through problems via the helpdesk.

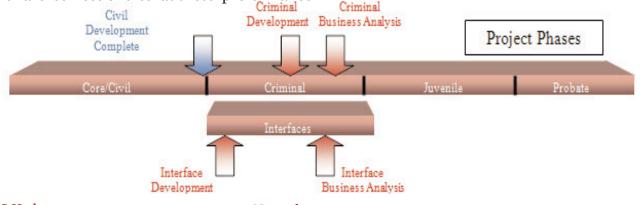
Criminal Phase

In the meantime, we have continued working on the Criminal Phase of the project. Analysis, development and testing tasks are underway on several fronts. The management team is in the process of gathering estimates for the remaining Criminal tasks and will develop an updated project plan and schedule to complete Criminal. Currently, we project Criminal to be completed the end of 2013. Following is a summary of the status of the various components of the Criminal Phase.

Application:

Business Analysis – The BA team has completed the Case Management and most of the Finance Use Cases and is now working though Collections and Payment plans. There are a few additional miscellaneous use cases to complete after financials.

Development/Test – The Unisys development team has completed Case Management and Abstracts/Suspensions and is now focusing on Probation Management which is scheduled to be completed in November. Finance technical design has been initiated and development will begin in early November.



Project Update cont'd:

Interfaces:

Analysis and design of the interfaces (e.g. State Bar (attorney file), PACC (state offenses), SOS/LEIN/CHR, Prosecutor, Ticket upload, and Web inquiry) required for the Criminal phase is in process and roughly 70% complete. Development of the interfaces is in process and about 10% complete.

Data Migration:

The data migration team is in the process of evaluating requirements for the criminal data migration and will be working on procedures to move the Berrien civil data to the new database once criminal is ready for implementation.

Forms and Reports:

The forms and reports teams have begun identifying forms and reports necessary for Criminal. These will be prioritized for initial implementation, then the teams will meet to determine the specifications for each form and report.

<u>Circuit and District Court</u> <u>Implementation Plan</u>

Once MiCS has been developed for Criminal cases and implementations completed for the partner counties of Berrien and Washtenaw, JIS will start the process of implementing Circuit and District courts currently using the JIS AS400 court applications. JIS is in the process of establishing a plan.

New Application Features:

Each edition of the newsletter will introduce a few new features of the MiCS application.

Milestones - significant dates on a case

- o Milestones are automatically created on cases to indicate when something is due (e.g. summons service, answer, maximum case age).
- o Certain entries satisfy a milestone.
- o When a milestone breaches, the system will generate a report of these cases, can generate a form, and can add a disposition to the respective participant.